

www.charity-connections.org

Vehicle Donation Partner Information Packet

Generate More Revenue!

It's Simple Quick and Convenient

Call 503-239-7944

Enclosed you will find:

Donation Process Outline
Why Vehicle Donation?
Criteria and Tow Boundaries
FAQ

Program Contact
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Thank you!

I would like to express my warmest gratitude for your decision to partner with Volunteers of America Oregon through the Charity Connections vehicle donation program.

ARE YOU READY? Your supporters are looking for ways to give. When someone is thinking about donating a vehicle, I want them to automatically think of your organization.

Enclosed in our information packet you will find the steps and tools we provide to help you succeed.

- Donation Process Outline
- Why Vehicle Donation?
- Criteria and Tow Boundaries
- FAQ

The vehicle donations team here at Charity Connections is here for you with any questions you may have.

Please call us at 503-239-7944 anytime Monday through Friday 9am-4pm, or email us at vehiclesgroup@voaor.org.

We are here to see your organization grow and succeed as much as possible and will support you in any way we can.

Sincerely,

Ryan Foltz, Vehicle Donation Enterprise Manager
503-239-7944 • rfoltz@voaor.org

Vehicle Donation Process

www.charity-connections.org

**VEHICLE
DONATIONS
START WITH YOU &
YOUR DONOR!**



Donors give because they care about your cause. Promote vehicle donation as a way to give back to your programs.

We provide the tools you need to be successful at outreach!

PROMOTIONS



Through the power of your ongoing promotion donors will easily find vehicle donation as a way to donate.

➔ *Then let us do the rest....*

TRUST



Our relationship with you and your donor is built on trust. We go above and beyond to handle each donor with care.

Through your promotion outreach, we receive your referrals, and contact each donor on your behalf. We walk each donor through every step from signing off the title to tax documentation!

PICK UP



Our friendly transportation team will contact the donor to arrange a convenient pick up time.

LIABILITY



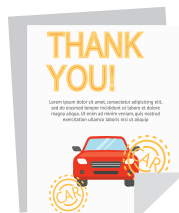
As a licensed dealer, we inform the DMV of the change of interest, and assume liability of the vehicles we take in.

HANDS ON SALES



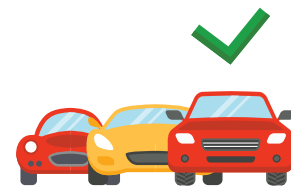
Our expert sales team personally represents all vehicles sold to ensure we generate the best value every time.

DEVELOPMENT



We follow up with each donor once a vehicle is sold and provide all required tax documentation and a thank you letter!

ONGOING SUPPORT



In addition to proceed checks monthly, we will send you donor reports so that your agency remains informed of all donation activity.

➔ *See your unrestricted revenue streams grow with each donation!*

Why Vehicle Donation?

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Vehicle donation makes sense!



We make donating easy!

We can pick up directly from local service shops!

With a local title in hand, we can pick up a car in just 1-2 business days!

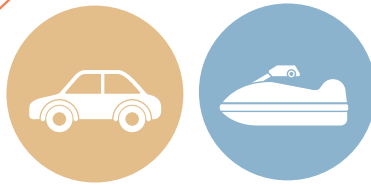
We take cars, trucks, boats, motorcycles, airplanes, and more! We even accept commercial vehicles!



By partnering two non-profits, 100% of donation net proceeds* go to charity!

Donors will receive the maximum tax deduction allowable by law. Minimum tax credit is based on Fair Market Value up to \$500 if the vehicle is sold for over \$500, donors can claim the amount for which the vehicle was sold.

We use eBay, internet public auction channels, private sales and more to move vehicles at max value!



Local Charities

What types of vehicles are accepted?

All kinds! Cars, motorcycles, trucks, boats, motor homes, travel trailers, utility trailers, commercial or fleet vehicles, aircrafts, and we have even received and sold a fire engine!



The vehicle must have all its components (running or not) with all 4 wheels and inflated tires present and able to roll.

The donor must have a clear title to the vehicle even if the title is not in their name. If the title has been lost or destroyed we can guide donors through this process.



Boats, watercrafts, and aircrafts must be on trailers.



Vehicles on a Possessory Lien will not be accepted.*

*A Possessory Lein is an unsatisfied loan on a vehicle in which it is the right of a creditor to retain possession of a debtor's goods until the satisfaction of the debt, generally the payment of the purchase price.

We will not accept vehicles that have been in a fire, flood, or major collision.



These are guidelines only, we reserve the right to turn down a vehicle donation if we deem it necessary.

Will you pick up the vehicle? What is your tow range?

We arrange free towing, our tow area is along the I-5 corridor from Cottage Grove, OR to Longview, WA and 50 miles on either side. Arrangements can be made to tow from beyond our tow area; please call our office for details.

503-239-7944



How will the vehicle be used?

Each vehicle will be inspected to determine how to best maximize the value of each donation. Vehicles are sold and the net proceeds of the sale are split 60/40, 60% going to our partner organization and 40% going to VOAOR. Minor repairs, detailing, and safety checks may be performed to increase the vehicle value.

Vehicle Donation FAQ

Who is responsible for the vehicles once they are picked up?

We take full responsibility at the time of pickup. All vehicles are picked up with a tow truck or flatbed that is safe and secure.

Are you licensed and insured?

Yes. Our program has a dealer's license with the Oregon state department of vehicles, #DA8053. VOAOR is a registered non-profit charity under section 501(c)(3) of the Internal Revenue Code.



How will I know if someone donated on our behalf?

The contact person at your organization will receive an email when a car is donated and sold on your behalf. In addition, you can call the office staff at anytime to inquire about donations.

How are you different from all of the other vehicle donation programs in the area?

We carry a track record of 25 years in the local non-profit industry and over 150 non-profit partners that can verify and testify on our behalf.

Our business structure is designed, dedicated and based around non-profit Charity vehicle donations including sales and service. Here at VOAOR we also personally follow the vehicle through the whole process, from an initial assessment to our presence at the auctions. VOAOR also handles all the in house paperwork and processing after receiving a referral form all the way through to thanks you ad tax documentation. We are dedicated to making the donation process convenient and easy for the donor and beneficiary.



How do I know you are getting the most for each vehicle?

Our staff personally attends the auctions to ensure our donated cars are presented appropriately. On higher-end Retail able donations: We will utilize eBay, internet and other avenues when applicable to get the most out of the donation. Working with different auction facilities across the state helps keep towing costs to a minimum.

How do you sell the vehicles?

The mass majority of vehicles are sold through a certified dealer auction facility. We will also retail sell higher-end donations in-house; which may include eBay and the internet for maximum exposure and return. Some donations will go directly to scrap, eliminating any middle man.



Are the vehicles processed legally when you sell them to the public?

Vast Majority of our vehicles are sold at an auction to authorized automotive dealers, which through DMV regulations are required to report the sale of the vehicle and release the donors interest from the title. When vehicles are sold to the public through other channels, we ensure that with each public purchase, the buyer has a valid drivers license and insurance before the completing the sales transaction. We will report the sale of the vehicle to new owner to the DMV the same day the vehicle is purchased from us. We also issue a DMV temporary permit as needed.